

Tell us how we are doing... and help us to improve!

1. What would you like to tell us?

Compliment

Suggestion

Complaint

2. Please rate the service you received.

(Please indicate on the line)

Excellent Average Poor

3. Did we meet your needs?

Yes Unsure No

4. Please rate the service delivered by staff.

Excellent Average Poor

(Please turn page over)

Tell us how we are doing... and help us to improve!

5. Was your service delivered in a culturally safe way?

Yes Unsure No

6. Would you use this service again?

Yes Unsure No

7. Would you recommend this service to other families within the community?

Yes Unsure No

8. Would you like somebody to contact you about your experience at Yorgum?

Yes No

How can we contact you?
