

# HAVE WE GIVEN YOU GOOD SERVICE?

## CUSTOMER SERVICE FEEDBACK FORM

To help us improve the quality of our services or to let us know what we are doing well, please complete this form and post it to:

Yorgum Aboriginal Corporation  
 PO Box 236  
 Northbridge WA 6865

**OR hand it to our friendly reception staff.**

Please tick whichever applies:

**Complaint**

**Compliment**

**Suggestion**

**Client Details:**

Name: .....

Phone No: .....

Address: .....  
 .....  
 .....

Mobile: .....

Email: .....

**Details – Outline below why you are writing to us (If applicable, attach copies of relevant documents):**

.....  
 .....  
 .....  
 .....  
 .....

Name of Area/Staff member responsible (if known): .....

**IF YOU ARE MAKING A COMPLAINT**

Date of Occurrence: ..... / ..... / .....

Have you previously contacted us about this issue? **No/Yes (please provide details)**

What outcome are you seeking?

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